

CUSTOMER FEED-BACK FORM

Dear Sir,

As part of ISO 9001 & our effort for continuous improvement in enhancing our capabilities to achieve greater customer satisfaction, we hereby request you to spare a few minutes to inform us your honest opinion about our performance in serving you. With this we would be able to take some positive actions in order to solve the problem areas identified by you and hence we could gradually improve and could serve you in a better manner in the future.

Yours truly,

For, **AISHWARYA TELECOM LTD**

Date _____

Company _____

Representative _____

Designation _____

Contact Numbers E-Mail _____ Phone Nos. _____

We request you to rate us as applicable with a tick (✓) in the appropriate boxes in the below questionnaire.

Parameters for Rating

1. Delivery Time in terms of Punctuality

Excellent Good Satisfactory Poor

2. Product you have purchased from us with Model no's

3. Our overall Quality of Product

Excellent Good Satisfactory Poor

4. Our overall Quality of Packing

Excellent Good Satisfactory Poor

5. Our Staff Approach

Excellent Good Satisfactory Poor

6. Value for your Money

Excellent Good Satisfactory Poor

Any Suggestions you would like to make, that might help us in providing a better product and better service to you in the future.

Signature: _____